

مولا نا آزاد نيشنل اردو يونيورسٽي  
مौलाना आज़ाद नेशनल उर्दू यूनिवर्सिटी



**MAULANA AZAD NATIONAL URDU UNIVERSITY**

*(A Central University established by an Act of Parliament in 1998)*

Gachibowli, **Hyderabad** – 500 032, [www.manuu.ac.in](http://www.manuu.ac.in)

Tel: 040 – 23001697 & 23006612-15/ Extn. 106/191/119

**Open Tender (2 bids system)**

No. MANUU/Purchase/F.154/2016-17/T.N.03

Sealed tenders are invited from Original Manufacturers / Govt. Organisations / authorized dealers to supply and install computers and peripherals at various Department / Sections of the University. The detailed tender form can be had from Purchase Section against D.D. of **Rs. 10,000/-** (non refundable) or log on to University website. The Filled-in tender shall be accompanied with EMD of Rs. 2,70,000/- (Refundable) in favour of MANUU payable at Hyderabad.

Last date for receipt of tender - 08.12.2016 by 3:00 p.m.

Date of opening of bid - 08.12.2016 at 3:00 p.m.

**Registrar**

As per GFR 3 week's time will be allowed for the open tender from the date of notification in the news papers to closing date of the tender and the dates will be arranged accordingly.

**S.O.**

**Assistant Registrar**  
(Purchase & Stores)

**Registrar**

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**MAULANA AZAD NATIONAL URDU UNIVERSITY**

(A Central University established by an Act of Parliament in 1998)

Gachibowli, Hyderabad – 500 032

No: MANUU/Purchase/F.154/2016-17/T. No.03

Date: 17.11.2016

Cost of tender form: **Rs. 10,000/-** through DD favouring MANUU payable at Hyderabad

**TENDER DOCUMENT FOR SUPPLY AND INSTALLATION OF  
COMPUTERS & PERIPHERALS AT VARIOUS DEPARTMENT /  
SECTIONS OF THE UNIVERSITY**



*Last date & time of submission of technical and financial bids* : 8<sup>th</sup> December 2016  
at 3:00 p.m.

*Date and time of opening of technical bids* : 8<sup>th</sup> December 2016  
at 3:00 p.m.

## Chapter-I : Instructions to the bidders

1. **Preface:** Maulana Azad National Urdu University (MANUU) is a Central University with headquarter at Hyderabad and off campuses, colleges and Regional Centres located all over India. The University intends to procure best quality equipments from the reputed firms only as decided by the University.
2. **Call for tender:** MANUU invites sealed tenders from original manufacturer / Govt. organizations / authorised dealers to supply and install best approved quality computers and peripherals for the university. This is tender cum rate contract for a period of one year. The requirement mentioned in the tender may be spread over a period of one year and procured accordingly.
3. **Submission of tender:** The sealed tenders are invited for supply and installation of computers and peripherals for various department / sections of the University under **two bid system** viz. **‘Technical bid** (*Annexure-II duly signed and stamped, consisting all technical details along with commercial terms and conditions, EMD of Rs. 2,70,000/- through D.D., relevant documents and DD of Rs.10,000/- (non refundable)*) and **‘Financial bid** (*indicating item wise price for each item mentioned in Annexure-III*), in two separate sealed envelopes and should be super scribed as technical and financial bids accordingly. Both the sealed envelopes should be kept in a third envelope on which it should be super scribed **‘Tender for Computer and Peripherals for various Department / Sections of the University.**
4. **Quoting of items:** The vender may quote for all the items / part of items of Annexure-III and should agree to accept the part supply order as per the criteria of lowest bid for each item. Unit prices are to be quoted both in figures and in words. In case of discrepancy, price quoted in words or figures whichever is less will be taken as valid.
5. **Opening of bids:** The Technical bids will be opened and scrutinized; the firm, who meets the basic requirement as per documents furnished, may be invited for full fledge display / demonstration. The committee of the University may visit the firm show room and make visit to other organisations to ascertain the quality of items supplied. The University may also ask the firm to submit the samples before opening of financial bid / execution of order. The University may shortlist and considers only three to four best quality equipment supplying firms. The University will not bear any expenses for presentation of samples. The financial bid will be opened for those firms who qualify technically and whose sample has been agreed up to the satisfaction level of the University. The decision of the University will be final in this regard.
6. **Selection of firm:** The lowest quoted firm will be selected normally on item wise basis subject to satisfaction of the quality of the product. The decision of the committee will be final in this regard.
7. **Alteration in the bid:** Bidders will not be permitted to alter or modify their bids after expiry of the deadline of receipt of bids.
8. **Availability of tender form:** The tender document can be had from Purchase Section on payment of DD of Rs. 10,000/- (non refundable) or can be down loaded from the University’s web site ([www.manuu.ac.in](http://www.manuu.ac.in)). If downloaded, the cost of tender amounting to Rs. 10,000/- (non refundable) is to be submitted by way of a demand draft drawn in favour of “Maulana Azad National Urdu University” payable at Hyderabad along with technical bid. The downloaded tender form without demand draft will not be accepted.
9. **Cost:** The rates quoted should be inclusive of all taxes, levies, freight, insurance, transportation, installation etc. Rates are to be quoted in the financial bid as per tender document (Annexure-III), otherwise it shall not be considered.

10. **Office location:** The firm should have its office within GHMC limit of Hyderabad / Secunderabad to provide after sale service and furnish the addresses of service centres of the firm / OEM with telephone number along with technical bid.
11. **Validity period of quotation:** Firms intends to tendering should note that their offers should remain open for acceptance up to 111 days; if the 111<sup>th</sup> day falls on holiday then last date will be the next working day from the date of opening of tender (Bid validity period).
12. **Acceptance of tender:** The University does not pledge itself to accept the lowest or any tender and reserves to itself, the right accepting the whole or any part of the tender or rejecting completely.

## Chapter–II: Terms and Conditions

1. **Rejection of tender:** The conditional tenders, unsigned bids, without required EMD and cost of tender shall not be accepted. Any query / intimation will not be entertained on such bids.
2. **Specification:** The desired specifications and allied technical details are placed at Annexure-I. If required the same may be amended / up graded at the time of placing purchase order. These are basic specifications; **the firm may quote the same or higher specifications as per enclosed Annexures only.**
3. **Technical bid:** The technical bid shall be duly filled and signed as per the Annexure-II. Incomplete Bid / in adequate information etc., in any respect are liable to be rejected.
4. **Date and place of submission of form:** The separate sealed covers containing the technical and financial bids should be submitted to the Purchase Section, Maulana Azad National Urdu University, Gachibowli, Hyderabad – 500032 by **3:00 p.m. on 8<sup>th</sup> December 2016.** Tenders received after due date and time will not be considered. The technical bid will be opened on the same day at **3:00 p.m.** in presence of vendors or their authorized representative. The representative should bring the authorization letter from their vendor for attending the tender opening committee meeting.
5. **Bid security / EMD:** The filled in tender form without requisite bid security / EMD and cost of tender will not be considered and both are to be drawn separately favouring “Maulana Azad National Urdu University” payable at Hyderabad. The Security bid of unsuccessful bidders will be returned without interest. Bid security/EMD of the successful bidder will be converted into Security Deposit of 10% cost on payment of differential amount or released on submission of Bank Guarantee / Demand Draft / FDR for 10% cost. The firms claiming exemption of EMD / Tender Cost may have to furnish necessary proof thereof. The cost of tender form and security bid / EMD amount is as follows:

Sl. No.	Description	
1.	<b>Cost of tender document</b> (Non refundable): (if download, Rs. 10,000/- through DD only)	<b>Rs. 10000/-</b>
2.	<b>EMD / Bid Security</b> (refundable)	<b>Rs. 2,70,000/-</b>

6. **Company profile:** The bidders may submit their company profile, authorized dealership make / brand of the equipments etc. supplying. A list of organizations / agencies to which equipments have been supplied may be submitted along with copies of supply order, with the technical bid.
7. **Bidders shall have to meet the following pre-qualification criteria**
  - a) Should have achieved the Average Annual Turnover of Rs. 16,26,000/- during the last three financial years.

In addition to this, the firm should have achieved any one of the following criteria

- b) (i) Should have supplied three purchase orders of the similar products worth Rs. 21,68,000/- during the last 7 years  
or  
(ii) Should have supplied two purchase orders of the similar products worth Rs. 27,10,000/- during the last 7 years  
or  
(iii) Should have supplied one purchase order of the similar products worth Rs. 43,36,000/-
8. **Repeat order:** This is a tender cum rate contract for a period of one year and the item offered in the tender can be re-ordered at the same rate, terms & conditions within a period of twelve (12) months.
9. **Delivery and Installation:** the firm shall deliver the computers and peripherals at the University Sections / Departments and install the same **within 21 days** from the date of issue of Purchase Order.
10. **Warranty:** Computer should be with onsite comprehensive warranty for a minimum for period of three years or as per OEM warranty whichever is later and printers should have the warranty for 1 year or as per manufacturer warranty period whichever is later, after satisfactory installation and accepted by the University. The firm should repair / replace the faulty items free of cost during the warranty period.
11. The firm shall submit OEM and authorization certificate specific to this open tender
12. **Payment terms:** No advance payment will be considered, The payment will be released in Indian rupees in the following order:  
(i) **90% payment of purchase order:** After 100% supply of equipments, subject to certification by the University.  
(ii) **10% payment of purchase order / security deposit:** After availing the warranty period on receipt of Bank Guarantee of any nationalized bank of equal amount for a period of warranty.
13. **Quantity:** The quantity mentioned in the tender can be increased or decreased at the discretion of the University and the decision of the University shall be final in all respect.
14. **Registration:** The firm should be registered with the government agency for sales tax and service tax, incorporation and the certificate of registration issued by appropriate government authority for required equipments may be enclosed.
15. **Right of the University:** The University reserves the right to reject or accept any tender without assigning any reason or cancel before issuing of Purchase Order. In case of cancellation of the tender the EMD will be returned without interest.
16. **Acceptance of terms and conditions:** All pages of the tender document are to be signed and stamped by the tendering firm as agreed by the terms and conditions of the tender and to be attached along with the technical bid.
17. **Penalty clause:** The supply and installation of equipments has to be completed within stipulated time period indicated in Purchase Orders, in case of delay the University reserves the right to impose penalty, as follows:  
(i) **Liquidated Damages:** If the firm fails to supply and install the equipments of desired quality and quantity or part of it or unable to perform the service within specified periods for reasonable cause, the University shall, without prejudice to its other remedies under the contract / order may deduct from the contract price, as liquidated damages, a sum equivalent to 2% per week of the value of undelivered

service of the goods or unperformed services limited to a maximum of 10% value of the purchase order / left over cost. Once the maximum is reached, the University may consider termination of the contract / order without any notice and further action may be initiated. Late supply to the maximum of 10% will be deducted from the bill after which the order will remain cancelled and Security / deposit will be forfeited.

(ii) **Termination for default:** The University may, without prejudice to any other remedy for breach of contract / order, by written notice of default sent to the firm, terminate the contract / order in whole or part at the risk and cost of the defaulting firm.

(a) If the firm fails to execute the supply of all the material specified in the order with in the period(s) of desired quality and quantity specified in the order, or within any extension therefore granted by the University, or

(b) If the supplier fails to perform any other obligation(s) under the contract / order.

(c) If any defects are observed in the equipments, the University will have the right to reduce the payment to be made to the firm and take any other suitable action against the firm, and the University decision will be final in this regard.

18. **Settlement of Dispute:** In case of any dispute, Hyderabad will be the Jurisdiction and the Registrar, Maulana Azad National Urdu University, Hyderabad shall decide the issue and his decision will be final and shall be binding on the parties as per following terms:

(i) The Purchaser and the Supplier shall make every effort to resolve by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract.

(ii) If the parties have failed to resolve their dispute of difference by such consultation, then either the Purchaser or the Supplier may give notice to the party of its intention to settle the issue by arbitration, as herein provided, as to the matter in dispute, no arbitration in respect of the matter be commenced unless such notice is given in accordance with this clause for the final settlement of the matter. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

(iii) All questions, disputes and differences arising shall be referred by the Vice Chancellor, MANUU to the sole arbitrator for arbitration under the provision of the Arbitrations and Conciliation Act, 1996.

19. **Obligation during Arbitrations:** Notwithstanding any reference to arbitration (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and (b) the Purchaser shall pay any amount due to the Supplier.

Place: Hyderabad

Date: 17<sup>th</sup> November 2016

**Encl:** (i) Annexure-I  
(ii) Annexure-II  
(iii) Annexure-III

**Registrar**  
Maulana Azad National Urdu University  
Hyderabad

**Annexure – I****Chapter – III: Requirement and specification of the Computer Peripherals**

<b>Sl. No.</b>	<b>Equipments</b>	<b>Quantity</b>
1.	<b>Desktop Computer:</b> Intel Core – i5 (Q3'15 or later) with minimum 2.2 GHz Base Frequency, Minimum 6MB Cache, Integrated HD Graphics 530 or better, Min 4GB DDR4 RAM expandable up to at least 16 GB, Hard disk: Min 500 GB SATA @7200 rpm, Optical Drive: 8x or better DVD RW, Monitor: 19.5” Full HD LED, Optical Mouse, Std. Keyboard, 6 USB (Min 2-USB 3.0 ports on front), 10/100/1000 Mbps Ethernet port, 6 USB 3.0 (Min 2 on front), 1-HDMI, 1-VGA Operating system: Windows 10 Prof. 64 Bit Preloaded Warranty; 3-years Onsite Comprehensive Manufacturer Warranty	78
2.	<b>Desktop Computer:</b> Intel Core – i7 (Q3'15 or later) with minimum 2.8 GHz Base Frequency, Minimum 8 MB Cache, Integrated HD Graphics 530 or better; Min 8GB DDR4 RAM expandable up to at least 32 GB, Hard disk: 1 TB SATA 7200 rpm, Optical drive: 8x or better DVD RW, Monitor: 19.5” Full HD LED, Optical Mouse, Std. Keyboard, 6 USB (Min 2-USB 3.0 ports on front), 10/100/1000 Mbps Ethernet port, 6 USB 3.0 (Min 2 on front), 1-HDMI, 1-VGA Operating system: Windows 10 Prof. 64 Bit Preloaded Warranty; 3-years Onsite Comprehensive Manufacturer Warranty	05
3.	<b>Laptop:</b> Intel Core – i7 (Q3'15 or later) with minimum 2.5 GHz Base Frequency, Minimum 8 GB RAM DDR-4, Hard disk: 1 TB SATA, Integrated HD Graphics 520 or better, Integrated Widescreen HD 720P Webcam, Minimum 15.6” FHD, 10/100 Mbps, 802.11ac, Bluetooth, 1-HDMI, Stereo Speakers, 1-Headphone, 1-Microphone, Min-2 USB, Built in Lithium Battery, Weight up to 2.3kg, Operating system: Windows 10 Prof. 64 Bit preloaded with 3 years onsite comprehensive manufacturer warranty	02
4.	LaserJet Printer with 2 trays, 15 PPM / 1200 dpi, 1 year manufacturer warranty	61
5.	LaserJet Pro MFP Printer (Print, Copy and Scan), 2 trays, 20PPM 1200 dpi, 1 year manufacturer warranty	15
6.	Laser Jet Color Printer, 18ppm (color & black), 600 dpi, 1 year manufacturer warranty	06

Place: Hyderabad  
Date: 17<sup>th</sup> November 2016

**Registrar**  
Maulana Azad National Urdu University  
Hyderabad

**Annexure-II****Chapter-IV: Technical bid:**

1.	Name of Printer	M/s.
2.	Details of Tender Cost	Rs. 10,000/- D.D. No. _____ dated: _____ Bank _____
3.	Details of EMD	Rs. 2,70,000/- D.D. No. _____ dated: _____ Bank _____
4.	Contact Details	Postal Address ..... ..... ..... Tel No. Land Line Mobile: E-mail:
5.	Details of Registration with income tax and sales tax authorities <i>Enclose Copy / proof</i>	
6.	Original Equipment Manufacturer (OEM) authorization certificate specific to this tender	
7.	PAN Details <i>Enclose Copy / proof</i>	
8.	Documentary proof for Pre Qualification Criteria as mentioned in the Tender (Sl. 7, Chapter II) 1) Average turnover for the last 3 years 2) Proof of documents against Chapter-II, Sl.7, b(i) or b(ii) or b(iii)	
9.	Any other relevant information	
-	<b>Optional:</b>	
10.	Customer List with nature of work done (Enclose a list of minimum 10 customers)	

**Declaration:** It is hereby declared that the firm have carefully read and understood the tender and **agreed with all the clauses**, terms and conditions of the tender, Hyderabad jurisdiction etc and agreed that the decision of the University shall be final in all respect.

*Authorized signature of  
the firm along with seal*

Place

Date: 2016



**Annexure – III****Chapter–V: Financial bid:** To be utilized by the bidder to quote their prices item wise.

Sl.	Equipments	Qty.	Make / Model	Unit cost	Total (Including taxes & all charges etc)
1.	<b>Desktop Computer:</b> Intel Core – i5 (Q3'15 or later) with minimum 2.2 GHz Base Frequency, Minimum 6MB Cache, Integrated HD Graphics 530 or better, Min 4GB DDR4 RAM expandable up to at least 16 GB, Hard disk: Min 500 GB SATA @7200 rpm, Optical Drive: 8x or better DVD RW, Monitor: 19.5” Full HD LED, Optical Mouse, Std. Keyboard, 6 USB (Min 2-USB 3.0 ports on front), 10/100/1000 Mbps Ethernet port, 6 USB 3.0 (Min 2 on front), 1-HDMI, 1-VGA Operating system: Windows 10 Prof. 64 Bit Preloaded Warranty; 3-years Onsite Comprehensive Manufacturer Warranty	78			
2.	<b>Desktop Computer:</b> Intel Core – i7 (Q3'15 or later) with minimum 2.8 GHz Base Frequency, Minimum 8 MB Cache, Integrated HD Graphics 530 or better; Min 8GB DDR4 RAM expandable up to at least 32 GB, Hard disk: 1 TB SATA 7200 rpm, Optical drive: 8x or better DVD RW, Monitor: 19.5” Full HD LED, Optical Mouse, Std. Keyboard, 6 USB (Min 2-USB 3.0 ports on front), 10/100/1000 Mbps Ethernet port, 6 USB 3.0 (Min 2 on front), 1-HDMI, 1-VGA Operating system: Windows 10 Prof. 64 Bit Preloaded Warranty; 3-years Onsite Comprehensive Manufacturer Warranty	05			
3.	<b>Laptop:</b> Intel Core – i7 (Q3'15 or later) with minimum 2.5 GHz Base Frequency, Minimum 8 GB RAM DDR-4, Hard disk: 1 TB SATA, Integrated HD Graphics 520 or better, Integrated Widescreen HD 720P Webcam, Minimum 15.6” FHD, 10/100 Mbps, 802.11ac, Bluetooth, 1-HDMI, Stereo Speakers, 1-Headphone, 1-Microphone, Min-2 USB, Built in Lithium Battery, Weight up to 2.3kg, Operating system: Windows 10 Prof. 64 Bit preloaded with 3 years onsite comprehensive manufacturer warranty	02			
4.	LaserJet Printer with 2 trays, 15 PPM / 1200 dpi, 1 year manufacturer warranty	61			
5.	LaserJet Pro MFP Printer (Print, Copy and Scan), 2 trays, 20PPM 1200 dpi, 1 year manufacturer warranty	15			
6.	Laser Jet Color Printer, 18ppm (color & black), 600 dpi, 1 year manufacturer warranty	06			

**Declaration:** It is hereby declared that the firm have carefully read and understood the tender and **agreed with all the clauses**, terms and conditions of the tender, Hyderabad jurisdiction etc and agreed that the decision of the University shall be final in all respect.

Place:

Date: 2016

*Authorized signature of  
the firm along with seal*